



Warranty Certificate



Registration Number:

Product Name: HomeShield Roof Kool & Seal PU

Product Quantity:

Purchase Date:

Job Completion Date:

Registration Date:

Contractor Name:

Contractor Phone No:

Dealer Name:

Dealer Phone No:

Customer Name:

Customer Phone No:

Customer Email:

Customer Address:

Customer Site Address:



ROOF KOOL AND SEAL PU WARRANTY

Berger Paints India Limited (referred to as "the Company") offers fifteen (15) years warranty on its waterproofing product ROOF KOOL AND SEAL PU (the "Product"), solely for its application on horizontal roof surfaces, subject to the terms and conditions mentioned herein and the application having been made following recommended system specification.

EXTENT AND APPLICABILITY OF WARRANTY

(a) The Warranty shall apply only:

1. If the total volume of ROOF KOOL AND SEAL PU purchased and used in a particular site exceeds 60 litres.
2. For individual site, where the consumption exceeds 60 litres, the warranty shall be applicable subject to a satisfactory pre-inspection of the exterior surface to be coated with ROOF KOOL AND SEAL PU by the authorized representative of the Company.
3. The entire roof surface along with the parapet walls shall be required to be coated, as per the procedure recommended by the Company.
4. It is specifically agreed that only the surface that has been coated with ROOF KOOL AND SEAL PU shall be covered under this warranty. The warranty shall not cover problems or issues caused due to moisture/water seepage from surfaces not coated with ROOF KOOL AND SEAL PU.
5. Request for registration of the warranty has to be made by the customer to the Company or to the Company's authorized dealer within seven (7) days from the date of material purchase. The original copy of the invoice(s) has to be retained by the customer and to be produced to the representative of the Company on demand. ROOF KOOL AND SEAL PU has to be purchased either directly from the Company or from its authorized dealers.
6. The Company's authorized representative will visit the customer's site for an inspection within reasonable time from the registration date.
7. Where any claim arises during the warranty period, the period will not afresh after settlement of the claim.
8. Liability of the Company under this Warranty is limited only to coating failure. The company shall not be liable in case of any defects arising out of workmanship.
9. Any extra cost shall be borne by the customer and the Company shall in no way be liable and held responsible for the same.

(b) In accordance with liability as indicated in foregoing Clause No. 5, the Company's liability will be limited to providing replacement of ROOF KOOL AND SEAL PU for re-application as may be necessary and deemed fit by the Company to set right the Coating Failure in the affected areas only.

(c) The words "Coating Failure" shall mean any of the following:-

1. Failure of Waterproofing caused due to water ingress through the coatings on the surface of the roof.
2. Film integrity, flaking and peeling of ROOF KOOL AND SEAL PU, caused by one coat of ROOF KOOL AND SEAL PU coming off from another or ROOF KOOL AND SEAL PU film coming off from the substrate.

3. Coating Failure does not mean flaking and peeling of ROOF KOOL AND SEAL PU, caused by one coat of ROOF KOOL AND SEAL PU coming off from another or ROOF KOOL AND SEAL PU film coming off from the substrate, because of water ingress or moisture source or seepage through surfaces due to leakages or cracks or pipe leakages etc.



WARRANTY REGISTRATION

1. For sites where the consumption exceeds 100 litres, the Company's authorized representative will inspect the surface to be coated and only if the inspection is satisfactory will hand over the ROOF KOOL AND SEAL PU application check list. In case the pre-inspection is found to be unsatisfactory, corrective measures will be suggested and thereafter an inspection may be carried out by the Company.
2. Customer must ensure that the contractor carries out application as per Product Data Sheet and application checklist.
3. Post completion of the application of ROOF KOOL AND SEAL PU, the customer has to submit the aforementioned informations to the Company.
4. For sites where the consumption of the product exceeds 100 litres, the warranty certificate will be issued only after satisfactory inspection and validation of the completed site by authorized representative of the Company. The customer understands and agrees that such inspection and validation does not imply approval by the Company of the method of application or compliance with the conditions of warranty but is merely a validation of proper purchase entitling the customer to the warranty in accordance with the terms and conditions of this warranty certificate.
5. The customer shall attach stamped receipt of all purchases of the Product to the warranty certificate and retain the same during tenure of the warranty.